

ShoreTel Connect ONSITE Product Plans



SHORETEL FLEXIBILITY MAKES ORDERING ONSITE PRODUCTS EASY

ShoreTel Connect ONSITE product plans offer a variety of unified communications tools and options—choose the right combination for your business needs

Convenient and cost-effective

Every business has unique communications needs. ShoreTel Connect ONSITE phone system and UC features are packaged in three different product plans, so you can purchase exactly the mix of features that your company requires. ShoreTel gives you the flexibility to mix and match service levels, so you can adapt to changing business demands as they arise.

Essentials includes all business telephony call handling features plus key UC features like instant messaging, presence, video calling, conferencing, web sharing and online meetings.

Standard includes additional features for supervisors, managers, and sales and service teams, including expanded conferencing the Connect mobility app that delivers full UC

capability to mobile devices; and integration with Salesforce or similar CRMs.

Advanced adds operator features for advanced call handling capability, including handling up to 96 separate lines when your ShoreTel IP phone is paired with the ShoreTel BB 424 button box.

ShoreTel ONSITE system administrators can assign plan licenses to users as needed in ShoreTel Connect Director, the browser-based system management software. And as your organization grows, you can easily add additional plan licenses that align with employee needs and roles.

Doing business with ShoreTel has always been easy. With ShoreTel Connect ONSITE product plans, we've made it even more brilliantly simple.

BENEFITS

- Mix and match levels, buying just the services you need
- Change feature levels to adapt to business demand as they arise
- All plans include all business telephony features
- All service levels integrate with a la carte applications like ShoreTel Connect ONSITE Contact Center

Feature	Essential	Standard	Advanced
Phone License (Extension + Mailbox)	✓	✓	✓
PBX Features	✓	✓	✓
ShoreTel Connect Director	✓	✓	✓
ShoreTel Connect desktop app	✓	✓	✓
Voicemail	✓	✓	✓
Audio conferencing (8-party)	✓	✓	✓
Desktop sharing ¹	✓	✓	✓
Video calling	✓	✓	✓
Instant messaging	✓	✓	✓
Presence	✓	✓	✓
Softphone	✓	✓	✓
Outlook® integration	✓	✓	✓
Web & app dialers	✓	✓	✓
Find me, follow me	✓	✓	✓
ShoreTel Connect mobility app ¹	-	✓	✓
Remote phone license	-	✓	✓
Salesforce® or other CRM integration ²	-	✓	✓
Operator	-	-	✓
Workgroups	✓ ³	✓ ³	✓ ³
Contact Center	✓ ³	✓ ³	✓ ³
Voicemail transcription	✓ ⁴	✓ ⁴	✓ ⁴
Internet fax	✓ ⁴	✓ ⁴	✓ ⁴

1 Requires server and licensing

2 For a list of supported integrations, see the ShoreTel Connect Advanced Application catalog

3 ShoreTel Connect ONSITE Workgroups and ShoreTel Connect ONSITE Interaction Center are sold separately

4 ShoreTel HYBRID Scribe and HYBRID Fax apps from the cloud are subscription services available with ShoreTel Connect HYBRID activation

Want to know more?
Talk to an expert.

Visit www.shoretel.com/findareseller

ShoreTel. Brilliantly simple business communications.

ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of brilliantly simple IP phone systems and unified communications solutions powering today's always-on workforce. Its flexible communications solutions for on-premises, cloud and hybrid environments eliminate complexity, reduce costs and improve productivity.

World Headquarters
960 Stewart Drive
Sunnyvale, CA 94085
USA
shoretel.com

+1 (800) 425-9385 Toll Free
+1 (408) 331-3300 Tel
+1 (408) 331-3333 Fax

EMEA
Inspired
Easthampstead Road
Bracknell, RG12 1YQ
+44 (0) 1344 208800 Tel

APAC
8 Temasek Boulevard#41-03
Suntec Tower 3
Singapore 038988
+65 6517 0800 Tel

