

Connect Telephony for Microsoft



COMPLETE YOUR MICROSOFT OFFICE STACK WITH A CONNECT BUSINESS PHONE SYSTEM

Improve productivity and responsiveness by integrating the power of ShoreTel Connect telephony into Skype for Business and Lync 2013 clients.

ShoreTel Connect brings a fundamentally different approach to phone system technology. We focus on your most important assets—your people and their goals—and remove impediments to free-flowing communications so your team can focus on relationships, ideas and growth, not on switching between productivity and communication applications.

ShoreTel Connect Telephony for Microsoft integrates the award-winning Connect business phone system with Skype for Business and Lync 2013 clients. It enables you to bring all of your multi-tasking communications tools together in one simple interface.

Transition seamlessly between Skype for Business collaboration features and ShoreTel Connect call handling and conferencing—without having to open new apps or windows.

Connect Telephony for Microsoft is easy to install, works across a broad range of Windows and Microsoft client versions, and is included in the Standard license tier for Connect ONSITE and in the Standard subscription for Connect CLOUD.

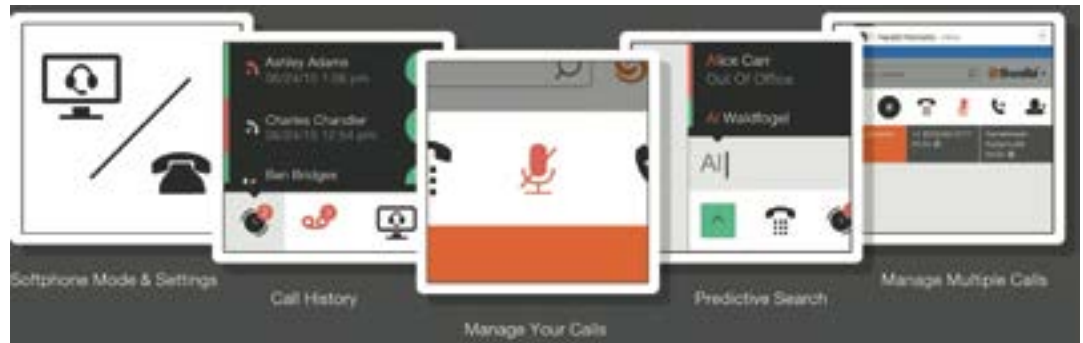
Access To ShoreTel Connect Telephony Within Skype For Business Clients

Connect Telephony for Microsoft is the easiest way to add reliable business communications to your existing Skype for Business clients. Access rich PBX features from the ShoreTel Connect dashboard that is fused to the Microsoft client. The features are easy to provision, effortless to maintain and are always included for free with your ShoreTel Connect Standard plan.

BENEFITS

- Access to Connect telephony within Skype for Business clients
- Manage all your calls
- View call history
- Built-in softphone
- Manage multiple calls
- Predictive search

ShoreTel Connect Telephony for Microsoft delivers new telephony, call management and contact features to your Skype for Business client



OUR MISSION IS TO DELIVER A COMMUNICATIONS EXPERIENCE THAT OUR CUSTOMERS LOVE.

Manage All Your Calls

Connect Telephony for Microsoft makes the most frequently used call controls easily accessible within the Skype for Business client. Hold, mute, blind and consultative transfer, and conference calling are all available in the dashboard or in the contact’s conversation window.

View Call History

ShoreTel Connect Telephony for Microsoft categorizes and displays your recent call activity, so returning a call is just a click away. View all your IMs and contact call history within the same interface without having to maneuver between applications.

Built-in Softphone

Easily toggle between controlling your desk phone and enjoying the superior audio quality of the ShoreTel softphone. Intuitively access all the powerful personalization and call routing options available with ShoreTel Connect—right from within the Skype for Business client.

Manage Multiple Calls

Handle multiple calls with clarity and ease. Connect Telephony for Microsoft tiles your active calls in a space-saving view with a quick toggle to manage the right call at the right time.

Predictive Search

Search the ShoreTel system directory and get predictive results, including ShoreTel availability state information. Enjoy the quick efficiency of one-click dialing, or simply type in a number to dial it directly—all from within the Skype for Business client.

Learn more about ShoreTel Connect Telephony for Microsoft at shoretel.com

Want to know more?
Talk to an expert.
Visit www.shoretel.com/findareseller

ShoreTel. Brilliantly simple business communications.

ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of brilliantly simple unified communications (UC) products, cloud services and IP phone systems powering today’s always-on workforce. Its flexible communications solutions for contact centers and cloud, onsite and hybrid UC environments eliminate complexity, reduce cost and improve productivity.

World Headquarters
960 Stewart Drive
Sunnyvale, CA 94085
USA
shoretel.com

+1 (800) 425-9385 Toll Free
+1 (408) 331-3300 Tel
+1 (408) 331-3333 Fax

EMEA
Inspired
Easthampstead Road
Bracknell, RG12 1YQ
+44 (0) 1344 208800 Tel

APAC
8 Temasek Boulevard#41-03
Suntec Tower 3
Singapore 038988
+65 6517 0800 Tel

