

MiVoice Office Web Application



MiVoice Office Web Application MOWA supports Softphones with presence and chat. Enable Teleworkers to make and receive calls using the office work number without the need for VPN connections.

Experience a Real-Time True Collaboration Experience



Organizations can enhance the speed and quality of decision-making through their workforce by ensuring it has everything required to seamlessly connect, communicate and collaborate as a team in real time. For a true collaboration experience, today's workforce needs a single solution that lets its members communicate and collaborate as if they were in the same room.

KEY BENEFITS

A SIMPLE SINGLE-APP EXPERIENCE

Get the job done without the need to flip between multiple apps with a single application for all your needs – voice, messaging, presence, mobility and team collaboration.

A DEPLOYMENT MODEL THAT WORKS FOR YOU

Featuring a modern, easy-to-understand design and streamlined workflows for a better user experience, the MiVoice Office Mobile Application can be used via a web browser or as a desktop-based progressive web application. Your way. Your deployment model.

LEVERAGE THE POWER OF THE CLOUD

Scale as you see fit with a dynamic cloud infrastructure built to fit your business needs.

ELEVATE YOUR VIDEO CONFERENCING

Launch individual or group video meetings in seconds. Choose to view team members with a multi-pane group view or an active speaker view with just the click of a button. (MiTeam Meetings subscription required)

TEAM COLLABORATION – WHEN AND WHERE YOU NEED IT

Whether you're in the office, at home or on the road, collaborate on any device , with the same set of tools and a consistent look and feel.

NEW WEB APPLICATION

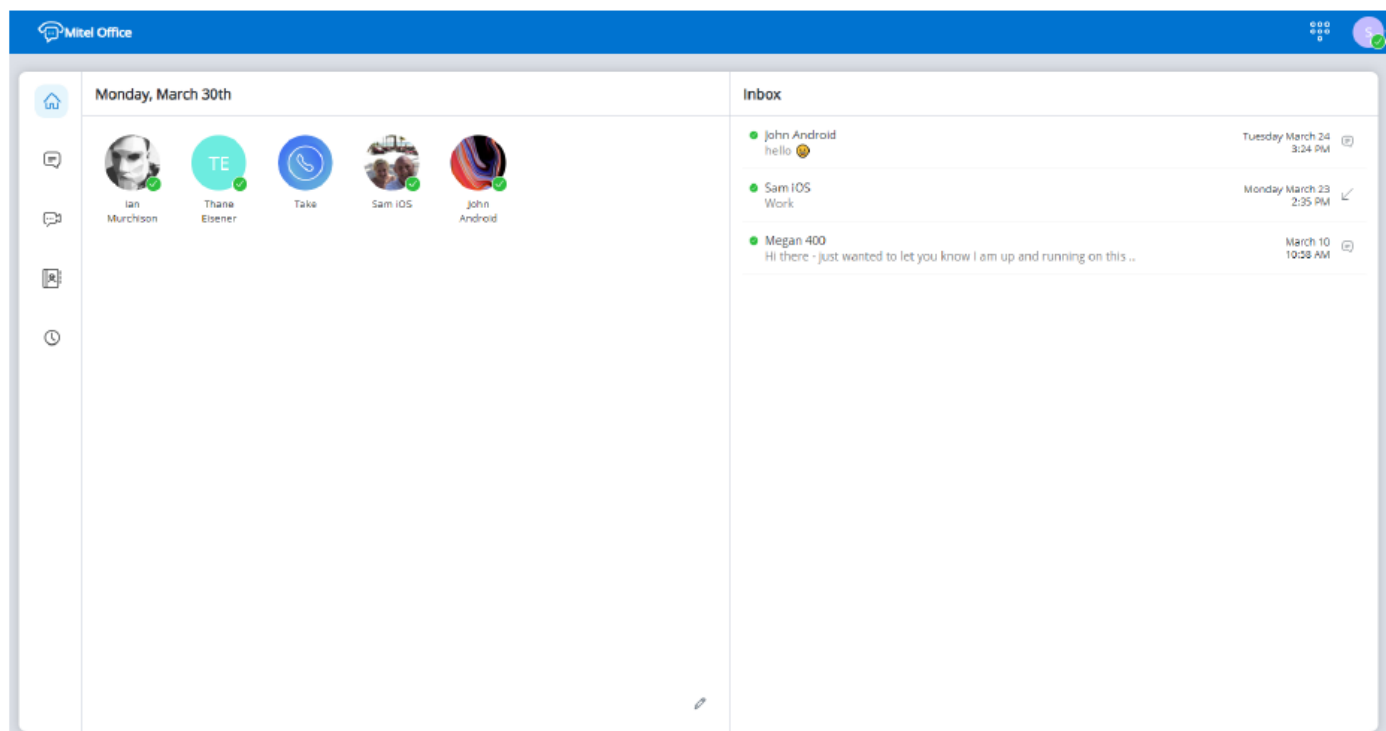


Figure 1 : Home screen

Delivered using CloudLink this application provides an interface for:

- Taking and receiving calls (using either a softphone or CTI control of a desk phone) leveraging the MiVoice Office 400 Directory and offering easy access to in call features such as hold, transfer etc. The softphone can use the enterprise WiFi network, a fixed LAN connection and can be used remotely from the office without the need for a VPN connection
- Managing your presence and availability
- Managing chat sessions – both as a direct (1:1) chat, Group Chat, or Streams (topic based chat where you can create a stream, invite members to that stream and manage file sharing and chat in a simple interface)

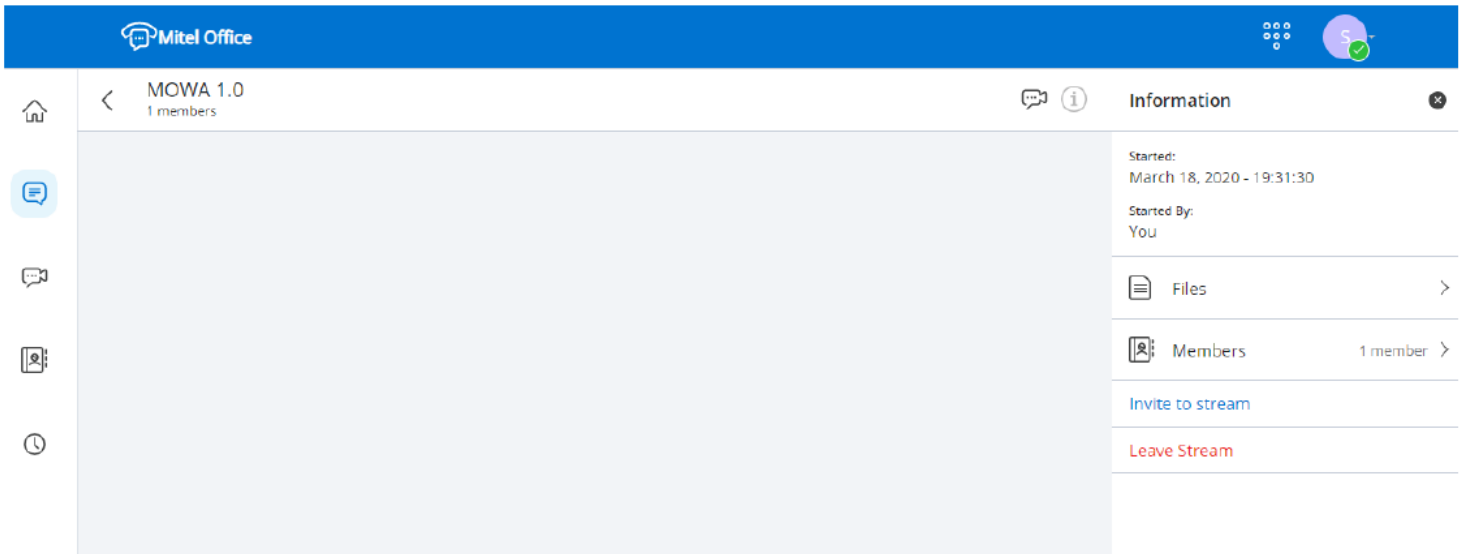


Figure 2 : Chat stream

- Access to call history (made and missed)
- Providing an integrated access experience to Mitel MiTeam Meetings application (separate subscription is required). This allows a user to set up MiTeam Meeting sessions with colleagues, the same as if they were setting up a call, and if people are active on a voice call, they can step up to a collaboration session at the click of a button. Please note that while the MiTeam Meetings integration is currently planned to be delivered in the July product drop, rather than the initial June release. Depending on Field Trial progress, it may result in MiTeam Meetings integration being available within the June release.
- Customizing your home screen by adding your favorite contacts and quick access to frequently used call manager features

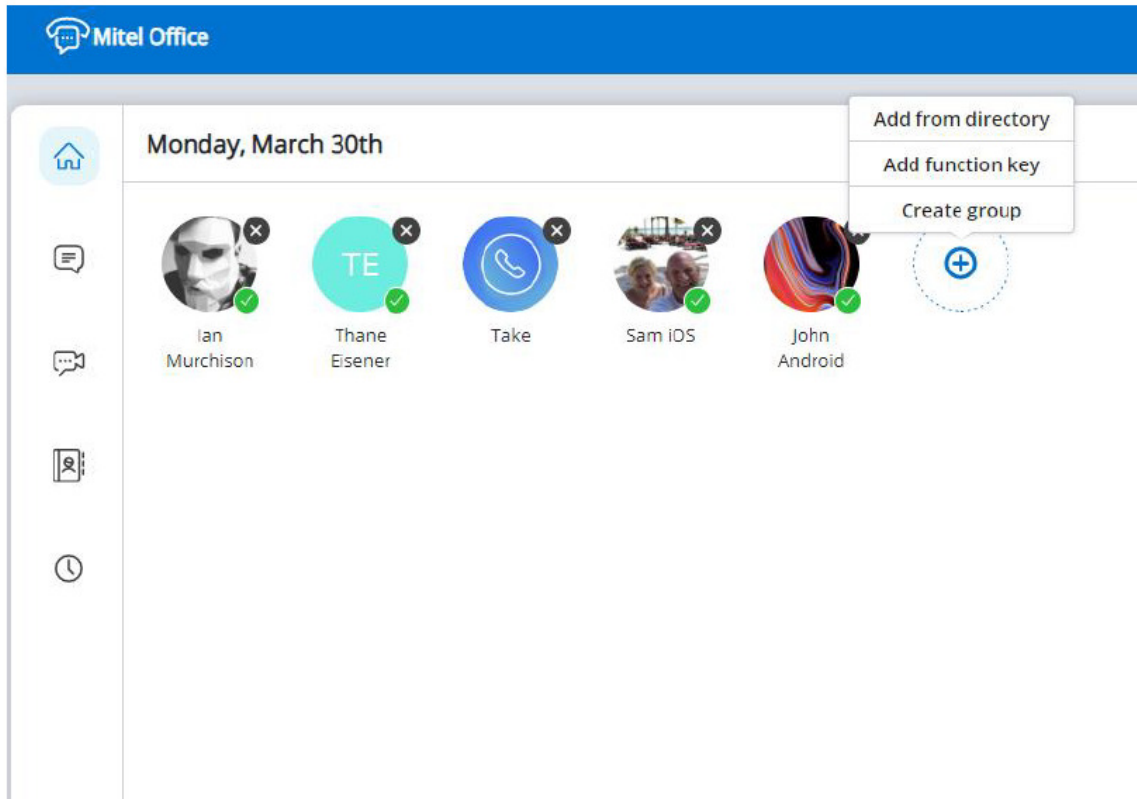


Figure 3 : Customizing your home screen

- Easy access to connect with people, or manage chat sessions is provided as you hover over a communication – for example (see the red outlined examples):

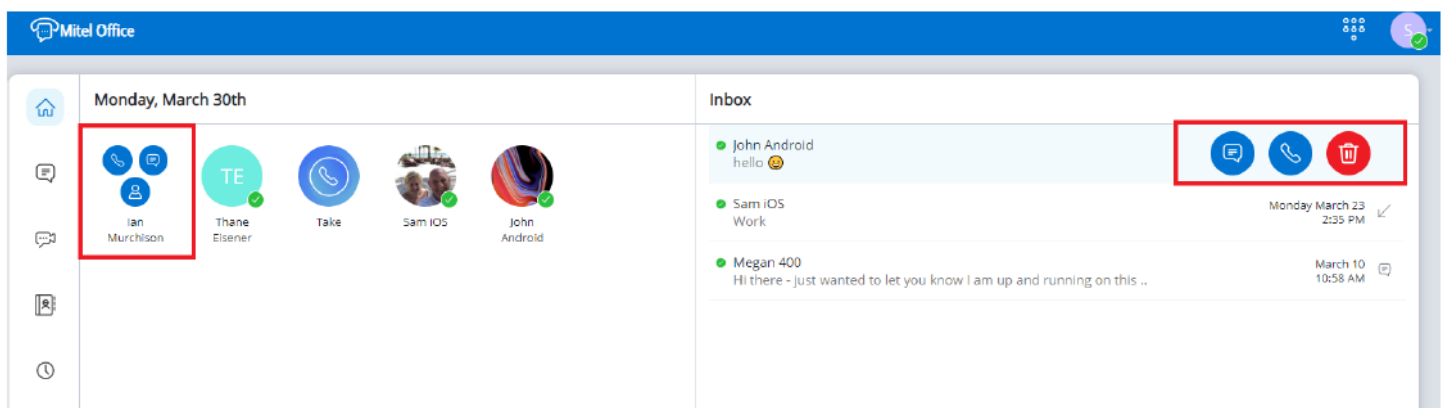


Figure 4 : Quick access to connect with people

This new Application is developed using Progressive Web Application methods which means it can also be downloaded to run more like an installed executable application – this means if you accidentally close your Browser window, the app is still running and will provide notifications of incoming calls, chat messages etc. This is a very simple process that the user only has to do this once. The interface remains consistent whether running in your browser or as this “app” version.

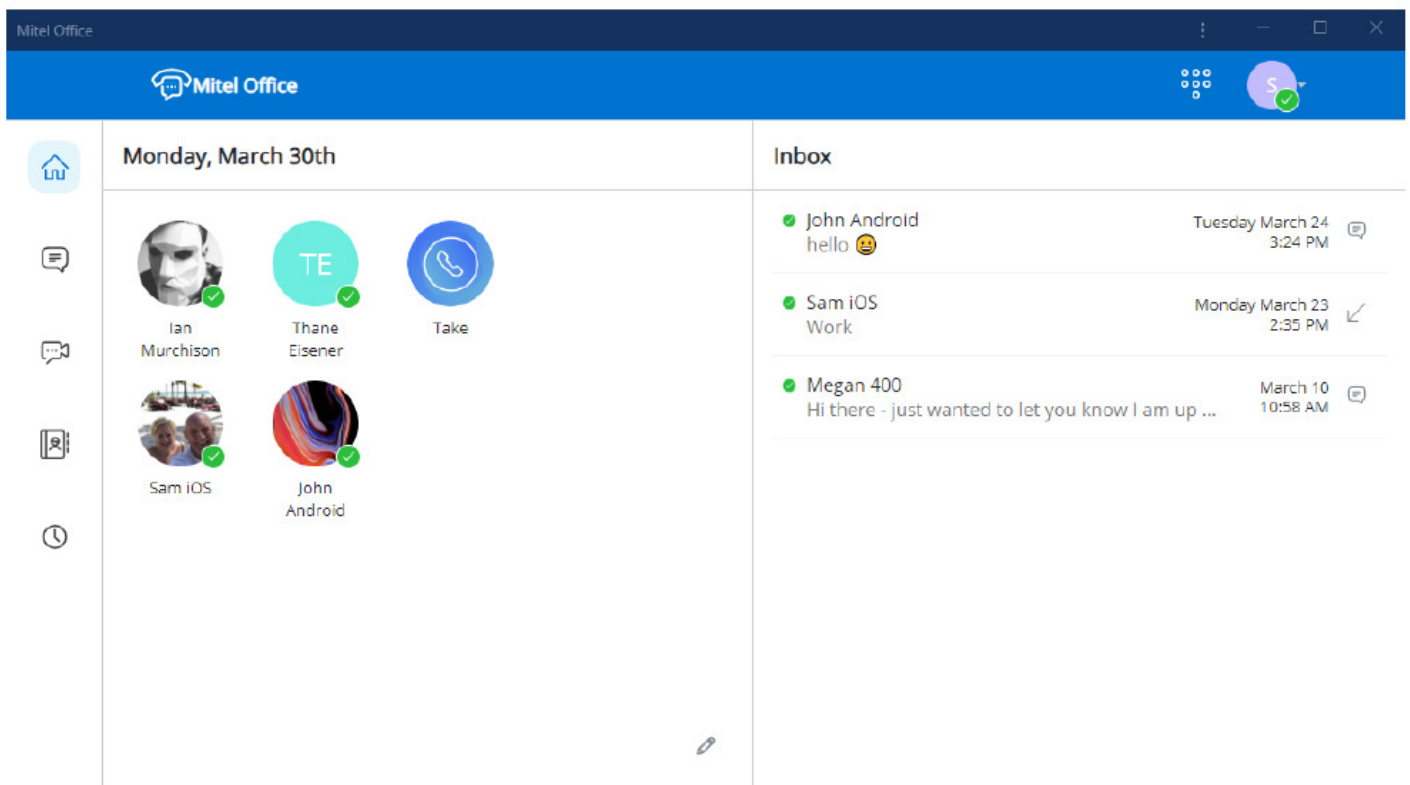


Figure 5 : The “Client” version